# IN RE: PROPOSED REVISIONS TO THE PRICE REGULATION AND LOCAL COMPETITION PLAN

**DOCKET 28590** 

### **PROCEDURAL NOTICE**

The Local Calling Plan Workshop previously scheduled for September 9, 2004 is hereby rescheduled for September 29, 2004 at 9 a.m. in the main hearing room of the Carl L. Evans Chief Administrative Law Judge Hearing Complex. The itinerary is as follows:

### 1. Introduction and Signup

# 2. Opening Remarks

- a. Staff Comments from Telecommunications, Advisory and Legal Divisions
- b. Comments from BellSouth and other ILECs
- c. Open discussion (all attendees)

### 3. Discussion of Criteria Used for Selecting Expanded Local Calling Areas

- a. EAS and alternatives
- b. Traffic Studies
- c. LATA boundaries
- d. Role of toll providers
- e. Costs
- f. Planning strategy/framework

### 4. Intercarrier Compensation

- a. Remarks by BellSouth
- b. Remarks by CLECs/toll providers
- c. Remarks by other ILECs
- d. Planning strategy/framework

# 5. Conclusions and Framework/Scheduling for Subsequent LCP Workshops

The parking deck code for the September 29, 2004 Workshop is 9573\*

DONE at Montgomery, Alabama, this 14th day of September, 2004.

John A. Garner Administrative Law Judge

# IN RE: PROPOSED REVISIONS TO THE PRICE REGULATION AND LOCAL COMPETITION PLAN.

#### **DOCKET 28590**

# PROCEDURAL NOTICE

The Service Quality Workshop previously scheduled for September 10, 2004, is hereby rescheduled for September 28, 2004, at 11 a.m. in the main hearing room of the Carl L. Evans Chief Administrative Law Judge Hearing Complex. The itinerary is as follows:

### 1. Introduction and Signup

# 2. **Opening Remarks**

- a. Staff Comments from Telecommunications, Advisory and Legal Divisions
- b. Comments from BellSouth and other ILECs
- c. Open discussion (all attendees)

### 3. Staff Proposed Service Quality Criteria

- a. Overall Concept
- b. General plant and equipment information to be monitored
- c. Reporting service interruptions
- d. Areas to be monitored (retail and wholesale)
- e. Reporting requirements
- f. Compliance capability
- g. Field inspections/follow-up
- h. Customer satisfaction surveys
- i. Penalties for non-compliance
- j. Code of Conduct
- k. Planning strategy/framework

### 4. Conclusions and Framework/Scheduling for Subsequent Service Quality Workshops

The parking deck code for the September 28, 2004 Workshop is 9573\*

IT IS SO RULED.

DONE at Montgomery, Alabama, this 14th day of September, 2004.

John A. Garner Administrative Law Judge